

Cartesian's Revenue Assurance Training

Core Revenue Assurance Skills

Intended for Revenue Assurance team members wishing to develop and consolidate their experience and gain an appreciation of best practice

Covers all aspects of Revenue Assurance activity, with many practical techniques fully explained using worked examples

Course agenda:

- Revenue Assurance fundamentals
- Revenue Healthcheck audit including use of Control Framework technique and data analysis
- diagnosing billing problems
- tackling usage assurance and collection/delivery problems (*interactive exercise*)
- what is service assurance? Ensuring data integrity in key systems (*interactive exercise*)
- proven techniques for tackling rating assurance and bill verification problems, including interconnect billing
- establishing indicators against which performance can be measured

Upon completion, delegates will be able to:

- understand all aspects of Revenue Assurance activity
- put into practice established Revenue Assurance techniques
- be aware of the role of software tools and how they can be applied successfully
- monitor performance internally and for management reporting purposes

Cartesian is an independent technical consulting and software development business delivering products and services to the telecoms industry. Cartesian's consulting services cover networks, engineering and technology through to revenue assurance and billing. **Ascertain** is Cartesian's widely deployed suite of software tools which address the revenue assurance and data integrity needs of telecoms operators. Customers include tier one mobile, cable and fixed line operators in the UK and Europe.